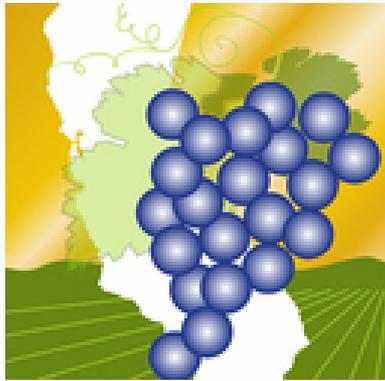


Just Getting Started with Twitter and Social Media Monitoring Tools



matthew fidelibus

@grapetweets Parlier, California

*UC Davis Specialist & Fresno Co. Farm Advisor Extending
Viticulture Information to Raisin, Table, and Wine Grape
Growers.*

<http://www.facebook.com/viticulture>

Outline

- What is Twitter?
- Common mistakes
- Accessory programs
- Simple monitoring tools for Twitter and Facebook
- Resources

Twitter

- A web-based application that allows users to send and receive short text messages (“Tweets”)
- Tweets are limited to 140 characters
- URL shortening programs enable inclusion of links to pages or photos

Deciphering a tweet



grapetweets matthew fidelibus

RT @UCDavisSustain: New #LEED Platinum winery at #UCDavis will "demonstrate how a winery can operate on rainwater" <http://bit.ly/hGQhfd> #fb

28 Jan

RT = “retweet”; @UCDavisSustain originally sent this tweet, and I shared (retweeted) it.

@ sign denotes a particular twitter user

Hashtags, #, are used to identify keywords in tweets

URL shortening programs make links more feasible, & many shortening programs provide click-through data from shortened links

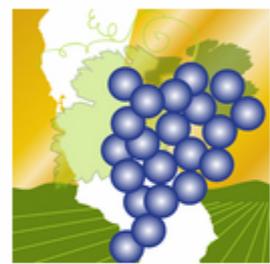
Many ways to send & receive tweets

- Website news feed
- Broadcast
- Instant or text messages
- Grouped in lists



Search

Home Profile Messages Who To Follow grapetweets



matthew fidelibus

@grapetweets Parlier, California
UC Davis Specialist & Fresno Co. Farm Advisor Extending Viticulture Information to Raisin, Table, and Wine Grape Growers.
<http://www.facebook.com/viticulture>

Edit your profile →

Timeline Favorites Following Followers Lists

grapetweets matthew fidelibus
Not particularly grape related, but UC ANR blog "bug squad" by [@keatleygarvey](#) is just great. Check it out: <http://ow.ly/47EkH>
17 hours ago

grapetweets matthew fidelibus
European Grapevine Moth California Eradication Effort reviewed in WPDN newsletter: No reported crop losses in 2010 #EGVM
<http://ow.ly/454vo>
1 Mar

grapetweets matthew fidelibus
[@aafromaa](#), thanks for sharing links to #eXtension tips on

About @grapetweets

345 Tweets 282 Following 399 Followers 19 Listed

Following 282 Followers 399

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Advertisers · Businesses · Media · Developers · Resources · © 2011
Twitter



Twitter

- Posts on twitter ("tweets") are 140 characters
- URL shortening programs embed links to external content
- Many ways to send and receive tweets affect Twitter experience
- Tweets may be received in various ways: instant messages, viewed as updates on website, grouped in feeds, individual text messages, etc.

Click to add notes

KQED Science **KQEDScience** RT @scienceview: Coating a hydrophilic glass slide with .5 micron polystyrene beads for a photonics demo! <http://t.co/14sn4p>
KQED.org Science about 41m ago via HootSuite

Wine Spectator **winespeonline** News and Features: Tragedy in Madeira (Wine Spectator): Renowned for its long-lived fortified wines, the Portugues... <http://bit.ly/bJrjdg>
Wine Spectator .com about 42m ago via twitterfeed

favoriteproduce Little, Small, Different... if you like Kiwi, you are going to love Baby Kiwi: <http://www.melissas.com/Products/Products/Baby-Kiwi.aspx>
Produce Expert Rob about 1h ago via Power Twitter

KQED Science **KQEDScience** RT @nytimescience: Debating an Accused Professor's Worth to Science <http://nyti.ms/dz7jIY>
KQED.org Science about 1h ago via HootSuite

Vine mealybug management in infested vineyards may require action before budbreak. See UCs VMB management guidelines <http://ow.ly/1a5ZH#fb>
matthew fidelibus about 1h ago via HootSuite

Whole Foods And the winner of our Parmigiano Reggiano recipe contest includes... chocolate, almonds and sea salt? Check it out: <http://cot.ag/bLqgPn>
Whole Foods Market about 1h ago via CoTweet

sacbee_news Sacramento County proposes to lay off another 111 workers in April <http://bit.ly/cerwq5>
Sacramento Bee News about 1h ago via web

KQED Science **KQEDScience** RT @bryanrwalsh: new study showing how H5N1 bird flu could combine with seasonal flu to produce a nasty pandemic: <http://tinyurl.com/ygwjkbz>

270 total (7 replies, 0 dm, 1 own)

Home @

15:36 direct messages received



Twitter

- Posts on twitter ("tweets") are limited to 140 characters
- URL shortening programs enable inclusion of links
- Many ways to send and receive tweets; may affect receipt of content
- Tweets may be received in a broadcast, as instant messages, viewed as a list of status updates on website, grouped by subject, individual text messages, etc.

Slide Layout

Apply slide layout:

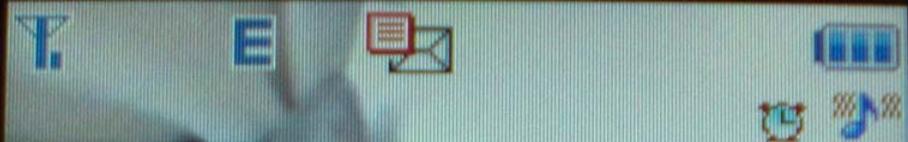
Click to add notes

grapetweets@twitter

USDAgov: USDA Blog: Southeast Asian Farmer and NRCS Building Capacity Together in California's Central Valley <http://bit.ly/b3omJ8>

grapetweets@twitter

CityofFresno: Mayor announces additional Measure C funding will keep all street lights powered in 2011. Details <http://bit.ly/bLFIB3>



Tue Jun 15 PM 1:45

 **1 New Message**
From: Twitter
1:44PM Jun 15

View **Exit**

 * **message** # 
E  1:49P

grapetweets: Learn Integrated Pest Management practices for grapes, 28 June, Parlier, CA, 12:00-4:00pm. Registration & program info: <http://ow.ly/1YWzz>

Options  **Back**

SAMSUNG



Search

Home Profile Messages

grapetweets

demonstration

this is how you make a list



A private list
Curated by **matthew fidelibus**

Edit Delete

Tweets Following: 6 Followers: 0

@grapetweets/demonstration



SIPtheGoodLife Kris O'Connor
Looking for wine to share for Thanksgiving? Ck out my good friends @hahnwines 2009 GSM <http://ow.ly/3ccQj> >> trust me, you cant go wrong!
33 minutes ago



fandw Food & Wine magazine
F&W Exclusive: Why 3-star chef Laurent Gras is leaving L20:
<http://bit.ly/asX0EW>
2 hours ago



fandw Food & Wine magazine
They look like strong candidates, @kristinconfit! RT:
@jessicasimpson and Eric Johnson for Well-Being column?

Recently Following

This list's most recently followed accounts · [View all following](#)



JamesTheWineG
James Melendez



NapaVintners
Napa Valley Vintners



fandw
Food & Wine magazine



winetonite
Ed Thralls

More lists by @grapetweets →

demonstration

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Businesses · Media · Developers · Resources · © 2010 Twitter

Twitter lists

- Twitter streams can be grouped into lists
- One may follow a list without following the individual users on a list
- Lists can be public or private
- Private lists can only be seen by the list maker

Welcome to #NewTwitter! Read up on what's new. You can also leave the preview and come back later. Close x



Search

Home

Profile

Messages

grapetweets



Matthew Fidelibus

@grapetweets

UC Davis
Viticulture
Grower
http://w

Edit your profile →

Timeline Favorites Following

Lists following grapetweets

@Vinocations/wine-ind
Wine industry organiza
technology, marketing

@SnapshotScholar/ca-schools

@WinemakerChall/wineries-california

Create a new list

List name

demonstration

Description

this is how you make a list

Under 100 characters, optional

Privacy

Public · Anyone can follow this list

Private · Only you can access this list

Save list

Welcome to #NewTwitter! Read up on what's new. You can also leave the preview and come back later. Close x



Search

Home Profile Messages

grapetweets

demonstration

this is how you make a list



A private list
Curated by [matthew fidelibus](#)

Edit

Delete

Tweets Following: 6 Followers: 0

@grapetweets/demonstration



grapetweets matthew fidelibus

Beautiful red fall leaves may indicate leafroll virus if major veins remain green & blade margins roll downwards. <http://ow.ly/i/5xVQ>

40 minutes ago



fandw Food & Wine magazine

Nice job with [@jbchang](#)'s sweet potato dish (<http://bit.ly/9FMZdD>), [@bittenword](#)! Points for effort w/ marshmallows. RT: <http://ow.ly/37JBX>

1 hour ago



fandw Food & Wine magazine

Thanks [@itsagranelife](#)! What are you liking in the holiday issue so

Recently Following

This list's most recently followed accounts · [View all following](#)



JamesTheWineGi

James Melendez



NapaVintners

Napa Valley Vintners



fandw

Food & Wine magazine



winetonite

Ed Thralls

More lists by @grapetweets →

demonstration

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[Businesses](#) · [Media](#) · [Developers](#) · [Resources](#) · © 2010 Twitter

Searching for tweets

#agnewmedia - Twitter Search - Mozilla Firefox

File Edit View History Bookmarks Tools Help 2collab

http://search.twitter.com/search?q=%23agnewmedia

Google

Most Visited Customize Links Free Hotmail Windows Marketplace Windows Media Windows Raisin ramblings Feed

twitter

#agnewmedia Search [Advanced Search](#)

Results for #agnewmedia 0.48 seconds

 **brendawrites:** Aw, thanks! Good luck with your talk at the [#UCDavis #agnewmedia](#) workshop this Saturday, [@grapetweets](#)! about 7 hours ago via *TweetDeck* · [Reply](#) · [View Tweet](#)

 **grapetweets:** Thanks to [@brendawrites](#) for collaborating on talk I will give at [#agnewmedia](#) this Saturday. Hope to see some of you there. [#fb](#) about 7 hours ago via *Seismic whirl* · [Reply](#) · [View Tweet](#)

 **SIPtheGoodLife:** [@JeffFowle](#) rumor has it we "may" meet on Saturday - gotta tell you tho - my travel schedule is wearing me out! [#agnewmedia](#) 1 day ago via *HootSuite* · [Reply](#) · [View Tweet](#)

 **krazy_kris:** [@JeffFowle](#) rumor has it we "may" meet on Saturday - gotta tell you tho - my travel schedule is wearing me out! [#agnewmedia](#) 1 day ago via *HootSuite* · [Reply](#) · [View Tweet](#)

 **SIPtheGoodLife:** [@grapetweets](#) Heya - just wanted to say hi - from the vineyards on the coast - we love our extension folks! [#agchat #agnewmedia](#) 1 day ago via *HootSuite* · [Reply](#) · [View Tweet](#)

 **530Meliss:** [#AgNewMedia](#) <http://agnewmedia.ucdavis.edu> Last day to register! 3 days ago via *web* · [Reply](#) · [View Tweet](#)

[Feed for this query](#)
[Tweet these results](#)

Show tweets **written in:**
Any Language

Trending topics:

- [#slapyourself](#)
- [#haveuever](#)
- [Purple Haze](#)
- [#homofobianao](#)
- [Tony Parker](#)
- [Kelvin MacKenzie](#)
- [Felix Hernandez](#)
- [Oden](#)
- [Ryan Reynolds](#)
- [Kate Middleton](#)

Nifty queries:

- [cool filter:links](#)
- ["is down"](#)
- [movie :\)](#)
- ["happy hour" near:SF](#)

Done

start 9 Mi... 2 A... Twitt... 2 W... social... Micro... #agn... Search Desktop 3:48 PM



wine

Search

Advanced Search

Results for wine

0.45 seconds



winedinety: "Wine is passion. Wine is family & friends... Wine is art. It is culture. It is the essence of civilization & the art of living."R.Mondavi about 1 hour ago via web · Reply · View Tweet

10+ recent retweets



esmeeworld: Love this wine bottle message (read this) http://twitpic.com/463lo2 about 4 hours ago via Twitter for BlackBerry® · Reply · View Tweet

10+ recent retweets



perrineswine: March -- Wine and Beauty Events http://conta.cc/e0rhCC via #constantcontact about 6 hours ago via Constant Contact · Reply · View Tweet

10+ recent retweets



justanrpls: RT @Cherhole: Drank a bottle of wine in an hour because I'm classy, and now I'm online shopping. The only thing marriage is good for is split incomes.

less than 20 seconds ago via web · Reply · View Tweet



tamneiger: Dinner at Solares Tapas in NYC and enjoying a Spanish

Feed for this query

Show tweets written in:

English

Trending topics:

- #tigerblood
- #earnyourself
- #blackpeoplemovies
- Zach Porter
- Shakiro
- Miriam Margolyes
- Frying Nemo
- Shutter Island
- Wes Leonard
- Mijares

Nifty queries:

- cool filter:links
- "is down"
- movie :)



#wine

Search

Advanced Search

Results for #wine

0.77 seconds

2 more results since you started searching. Refresh to see them.



alawine: Wine for a Healthy Weight? - Dr. Weil: http://bit.ly/bdDDT0 (expand) #wine about 6 hours ago via web · Reply · View Tweet

10+ recent retweets



vatourismpr: Virginia Wine Week - Love by the Glass Package at the Boar's Head in #Charlottesville - http://bit.ly/f6wfcX (expand) #vawine #wine #cville about 8 hours ago via TweetDeck · Reply · View Tweet

10+ recent retweets



gcducksfan: RT @alawine: RT if you ♥ #wine less than 20 seconds ago via web · Reply · View Tweet



AllianceBey: Joy Sterling from @IronHorseVyds http://t.co/fiMVy6 We love your recycling program! (and your #Wine!) #Cheers! half a minute ago via SocialOomph · Reply · View Tweet



SalinaGlass: Own a restaurant or bar??? Check out our high quality custom printed

Feed for this query

Show tweets written in: English

- Trending topics:
- #tigerblood
 - #earnyourself
 - #blackpeplemovies
 - Zach Porter
 - Shakiro
 - Miriam Margolyes
 - Frying Nemo
 - Shutter Island
 - Wes Leonard
 - Mijares

- Nifty queries:
- cool filter:links
 - "is down"
 - movie :)

Common mistakes

- Thoughtless posts; postings are highly visible, & possibly permanent (archived on google, etc.)
- Not having a goal or strategy
- Poor quality content; 90% education, 10% sales?

Use accessory applications to:

- Schedule automated status updates
- Update multiple sites at once
- Shorten URLs
- Upload pictures
- Gather and analyze click-through statistics

Scheduled to send at 2010-11-25 8:00:00 AM Cancel scheduling

Happy Thanksgiving!

401

Shrink

Schedule

Select All

Select None

Schedule Message

November 2010

Su	Mo	Tu	We	Th	Fr	Sa
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

2010-11-25

8 : 00

AM PM

Email me when message is sent

Cancel

Okay

JamesTheWineGuy 4:27pm via Twitter for iPad

Yes --You all guessed it--

GetYourWineNews 4:25pm via WebPartner

Topix Wine News: Sharing /dkxdt1 Full http://bit.ly/b

Incoterms_2010 4:25pm via Web

Incoterms 2010: CPT - Ca Mode of Transport

garyvee 4:25pm via TweetDeck

excited to have @Veronica on line and how tonight Sirius 108 XM 139 she is the bees knees!

calstate 4:25pm via HootSuite

RT @erikcsuco: Willing to Choose Success: the story of a @calstate student veteran http://ow.ly /3c3x1

capitalpress 4:24pm via twitterfeed

Blogriculture The values of rural voters: This week's Capital Press editorial explains why rural voters la... http://bit.ly/aghMvO #farm

talk at the shop this Saturday,

ed to say hi - from love our extension

dia Making 20 Nov 2010, Who's going ?



vintuition

Oct 26, 11:21 am via Web

2011 Unified Wine & Grape Symposium Jan 25 - 27 Sacramento, Calif. RT @grapetweets The program: http://ow.ly/2ZHQU

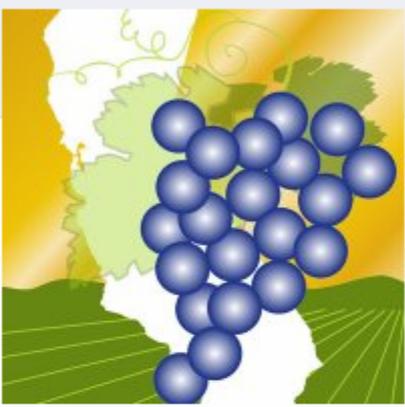


Wineindustry

Oct 21, 4:34 am via Web

@ucdavis @grapetweets thanks!

Show Conversation



San Joaquin Valley Viticulture Like

- Wall
- Info
- Photos
- Events
- Video
- Select Rese...

Select feed: Our Blog "Raisin Ramblings"

Visit website >>

[Subscribe to this news](#)

UC Davis Specialist and Fresno County Farm Advisor Extending Viticulture Information to Raisin, Table, and Wine Grape Growers.

Information

Location:
9240 S Riverbend Ave
Parlier, CA, 93648

161 People Like This

Ml Silveira

Jose Luis Huizar

Blue Mountain Minerals

Our Blog "Raisin Ramblings" share | subscribe | report

Fourth Flight Treatments for European Grapevine Moth - 17 Aug 2010, 1:16 pm

After meeting with UC Cooperative Extension and EGVM treatment coordinators, the Fresno County Ag Commissioner is recommending that growers within 1,000 meters of an EGVM find continue to treat the fourth flight of this pest. In order to make an informed decision on what to use for this treatment, please contact the Fresno County EGVM Treatment Coordinator: Ken Schneider: 559-787-3700 office 559-259-0335 cell kens@alluvialag.com Growers should coordinate their applications using the.....

[view original post >>](#)

Source: San Joaquin Valley Viticulture Feed

Share Comments

Burning Paper Raisin Trays - 13 Aug 2010, 6:00 pm

Fruit maturity affects the yield and grade of DOV raisins - 3 Aug 2010, 6:04 pm

UC Cooperative Extension Hosts 6th International Table Grape

Monitoring

- Facebook emails weekly page updates with brief statistical overview
- Detailed statistics, including demographic data, are provided online
- URL shortening programs, if used, offer click-through statistics for tweets & status updates
- Low tech do-it-yourself: monitor response of twitter or facebook only specials

ra line breaks in this message were removed.

From: Facebook [notification+ymmym4sa@facebookmail.com]
Fidelibus, Matthew W.

Sent: Mon 8/23/2010 12:33 PM

Subject: Your Weekly Facebook Page Update

Matthew,

Here is this week's summary for your Facebook Page:

in Joaquin Valley Viticulture

12 monthly active users (no change since last week)
9 people like this (+5 since last week) 0 wall posts and comments this week (-2 since last week)
2 visits this week (+66 since last week)

Send an update to people who like this:

http://www.facebook.com/n/?viticulture&v=wall&ref=pdem&mid=2dcca1dG58ef237aG1361d09G66&n_m=mwf%40uckac.edu

Visit your Insights Page:

http://www.facebook.com/n/?insights%2F&sk=po_87616688567&ref=pdem&mid=2dcca1dG58ef237aG1361d09G66&n_m=mwf%40uckac.edu

Promote with Facebook Ads:

http://www.facebook.com/n/?ads%2Fcreate%2F&src=pdem&fbid=87616688567&mid=2dcca1dG58ef237aG1361d09G66&n_m=mwf%40uckac.edu

Learn more about how to update via mobile:

<http://m.facebook.com/upload.php?ref=pdem>

Thanks,
The Facebook Team

=====

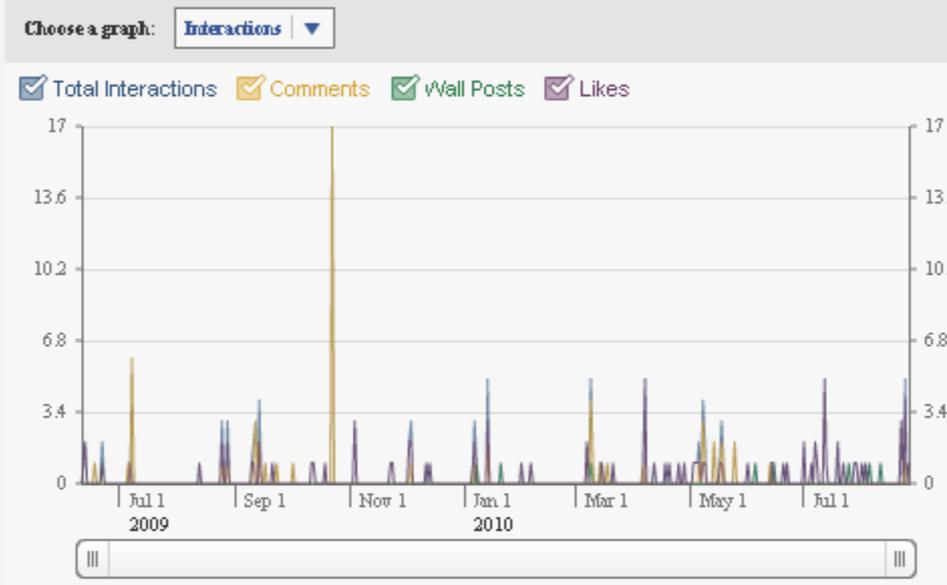
This message was intended for mwf@uckac.edu. If you do not wish to receive this type of email from Facebook in the future, please follow the link below to unsubscribe.

<http://www.facebook.com/o.php?k=4dc3fb&u=1492067194&mid=2dcca1dG58ef237aG1361d09G66>

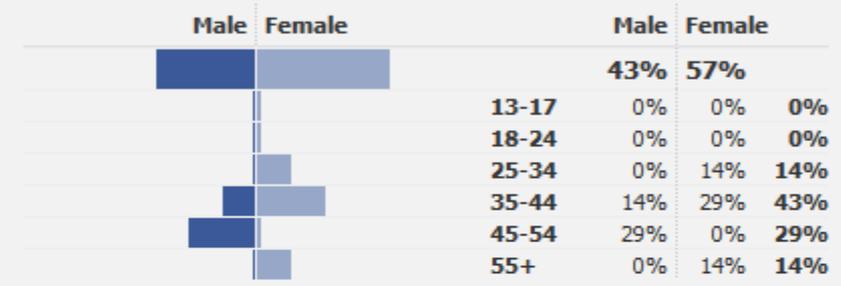
Facebook, Inc. P.O. Box 10005, Palo Alto, CA 94303

Users Who Interact With San Joaquin Valley Viticulture

Interactions Over Time [Learn more](#)



7 Active Users This Week [?]



Top Countries: **United States** 7

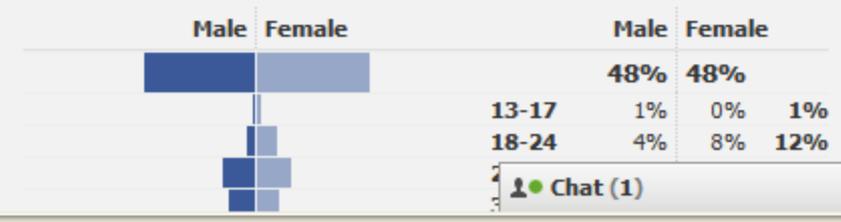
Top Languages: **English (US)** 7

All People Who Like San Joaquin Valley Viticulture

All Likes Over Time [Learn more](#)



160 Total Likes on Aug 28



Happy Thanksgiving! **Schedule**  

Summary Individual Message Site Analytics Facebook Insights

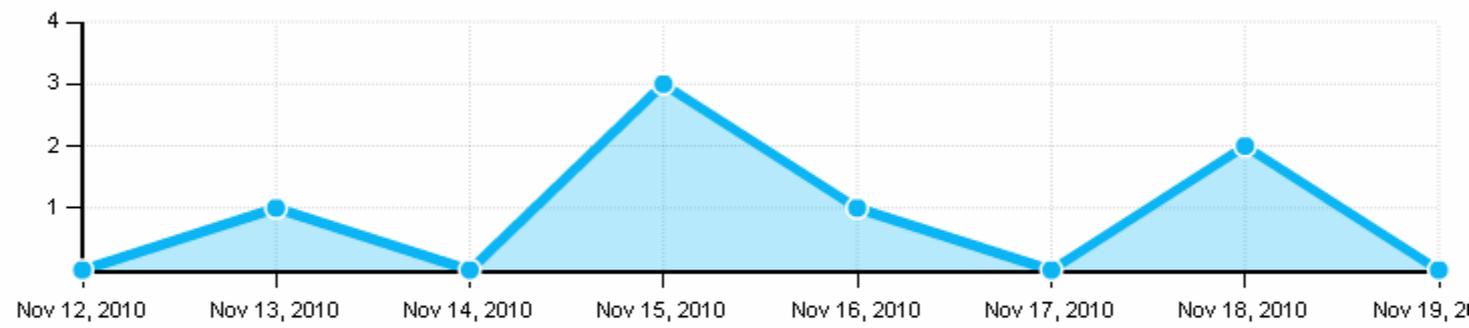
Profile

Show stats for the last: **24 Hours** **7 Days** 30 Days Date Range

grapetweets

Stats for 7 Days (7 Total Clicks)

Daily Clicks



Show Referral and Regional stats

Load Popular Tweets From Twitter

Influencers that have mentioned: @grapetweets (?) Powered by Topsy



thomsonvnyrds

(Thomson Vineyards) Thomson Vineyards produces Chardonnay, Old Vine Pinot Noir, and Merlot wine grapes in Napa, California. Farmers since 1938. Millennial since the 80s.

21

Mentions



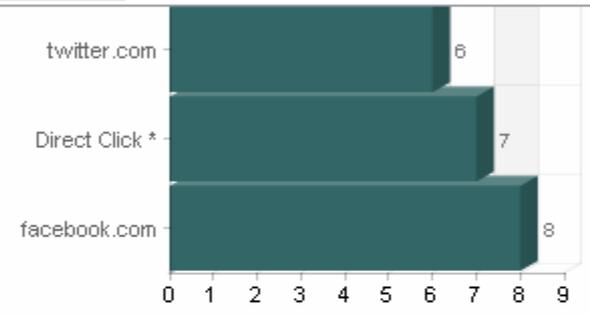
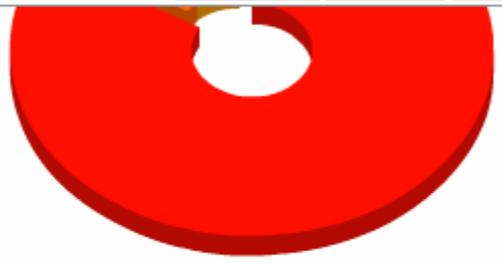
(Ag&Natural Resources) University of California Division of Agriculture & Natural

Summary Individual Message Site Analytics

Profile

grapetweets

Show stats for the last 24 Hours 7 Days 30 Days Date Range



Most Popular Messages

1. http://ow.ly/2s6i0	Have you ever lost a vine due to an accident & had difficulty determining the value? Here's your solution: http://ow.ly/2s6i0	6 Clicks
2. http://ow.ly/2kGzg	Light brown apple moth found in San Diego: http://ow.ly/2kGzg	4 Clicks
3. http://ow.ly/2plw2	Produce pioneer Jack Pandol passed away at 87. http://ow.ly/2plw2	4 Clicks
4. http://ow.ly/2mbJG	Mildew control can be discontinued for raisin & wine grapes; continue through harvest for table. More info: http://ow.ly/2mbJG	3 Clicks
5. http://ow.ly/2mfU1	European Grape Vine Moth #EGVM now in Lodi... http://ow.ly/2mfU1	2 Clicks
6. http://ow.ly/2mfN3	More European Grapevine Moth EGVM meetings in Fresno this month; info on the pest & on compliance agreements 559-456-7510 http://ow.ly/2mfN3	2 Clicks
7. http://ow.ly/2fcGt	Researchers @ UC Davis determined that 'Roger's Red' ornamental grape is cross of Alicante Bouschet and Vitis californica http://ow.ly/2fcGt	1 Clicks
8. http://ow.ly/1SMjI	UC ANR has developed a comprehensive #EGVM website that includes Spanish language content. Please help spread the word. http://ow.ly/1SMjI	1 Clicks

From: NutshellMail [mailer@nutshellmail.com]
Fidelibus, Matthew W.

Sent: Thu 3/3/2011 3:53 PM

Subject: 11 New Messages for Thu 3/3 4:00 PM

If you have trouble viewing this email, [click here](#).



[Settings](#) [Help](#) [Feedback](#) [Tell a Friend](#)

Get Latest Messages

New items: 11

twitter

@grapetweets



Following: 285 Followers: 399 Updates: 344

Customize

My Status

@grapetweets European Grapevine Moth California Eradication Effort reviewed in WPDN newsletter. No reported crop losses in 2010 #EGVM <http://ow.ly/454vo>

Update

Latest Quitters



joecataldo



techyouth01

@ Latest Replies (Limit 5)

Customize



brendawrites I'll start. I'm on Intro to SM panel 10:30 Mon with @grapetweets & @colecanyonfarm. And I'd love some taablemates at Mon lunch! #csfc2011 Thu 03/03 03:45 PM

Reply

Retweet

Direct Message

Unfollow

Resources

- Mashable.com (lots of how-to articles)
- Search.twitter.com (twitter search engine)
- Technorati.com (blog search engine)
- Google.com/alerts (email updates on latest news about a given topic such as your farm)
- Appbistro.com (marketplace for Facebook applications)

Acknowledgements

- Viticulture consortium west
- Kimberley Cathline
- Steve Vasquez
- Brenda Dawson